

## CURRICULUM VITAE

**Full name: Moayyad Abdel-Razzaq Faleh Al-Fawaer**

**Department/Faculty: Business Administration, Faculty of Business  
University, City, Jordan: Al-Zaytoonah, Amman, Jordan**

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### 1. Personal Data

Date of Birth: 16/04/1969

Nationality: Jordanian

### 2. Education

Degree	Specialization	Graduate date	University /Country	Type of study	Grade of Appreciation
PhD	Business Administration	2009	Arab Academy for Banking and Financial Sciences - Jordan	Regular	Very Good
Master Degree	Regional Planning	2005	Balqa-Applied University - Jordan	Regular	Very Good
Bachelor degree	Business Administration	1992	Mutah –University - Jordan	Regular	Very Good

### 3. Ph.D. Dissertation

"Impact of Supplier Selection Factors on Business Process Improvement by Jordanian Industrial and Service Public Shareholding Listed Companies".

### 4. Employment

#### Academic Positions



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Academic rank	Date of award	University	Country	Period in rank	
				From	To
Associated Professor	2017	Al-Zaytoonah University of Jordan	Jordan	7-9-2017	Up to date
Associated Professor	2015	King Khalid University / Ibn Rushd College for Management Sciences, Sa.	Saudi Arabia	25-9-2015	6-9-2017
Associated Professor	2013	The World Islamic Science and Education University	Jordan	26-12-2013	24-8-2015
Assistant Professor		Applied science university	Jordan	14-10-2010	06-09-2011
Assistant Professor	2009	AL-Isra university	Jordan	4-09-2009	14-09-2010
Assistant Professor		Middle East University	Jordan	1-06-2009	30-09-2010
Instructor		Balqa Applied University	Jordan	14-09-2007	30-06-2008

### Administrative Positions

- Vice Dean, College of Business, International Islamic Sciences University, Amman, Jordan, 2014-2015.
- Head of the Department of Business Administration, College of Business, International Islamic Sciences University, Amman, Jordan, 2012-2013.

### Professional Experience:

Occupation	Employer	Country	Period	
			From	To
Governmental Employee	Ministry of Interior Affairs	Jordan	1988	2006
Procedure Facilitation Project Manager/ Police Department	Development of Public Sector/ Excellency Fund	Jordan	2005	2006
King Abdullah II Award for Excellence in Government Performance Supervisor	Police Department /Immigration Department	Jordan	2004	2005
Human Rights Monitor	United Nation/ Bosnia	Bosnia	2000	2002
United Nation Monitor	United Nation/ Bosnia	Bosnia	1996	1997

### - Committees Membership:

-Member of the Committee for Course Plans in the Department of Business Administration, College of Business, Al-Zaytoonah University of Jordan for the years 2019/2020, 2020/2021.

-Member of the College Quality Committee | Standard of material, human and financial resources, Faculty of Business, Al-Zaytoonah University of Jordan for the year 2020/2021.



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- Membership of quality control committee in Business Faculty in King Khalid University, 2016-2017.
- Head of Post Graduate Committee in Business Administration Department in World Islamic Sciences and Education (WISE) University, 2014-2015.
- Member of post graduate committee in business administration 2013-2014.
- Student displain committee membership 2012-2013.
- Member of financial committee in (WISE) during the second international conference (The Role of Excellency in Business Organization Successes).
- Membership of quality control committee in Applied University -Jordan 2010-2011.
- Representative of business administration department in the faculty of business and finance in Applied University 2010-2011.
- Membership of student elections committee in Applied University 2010-2011.
- Membership of scientific research committee in business administration department in Applied University 2010-2011.
- Membership of exams computerizing committee in business administration in Isra University- Jordan 2009-2010.
- Membership of teaching plans development committee in business administration department in Isra University - Jordan 2009-2010.
- Membership in accreditation committee for business administration department in Isra University 2009-2010.
- Membership in quality assurance committee in business administration department in Isra University 2009-2010.

##### 5. Research Interests

Supply Chain Management, Quality Management, Intellectual Capital Management, Sustainability.

##### 6. Honors and Awards

###### Teaching Experience

- *Graduate Courses*
  - Seminar in Total Quality Management. (PhD Level)
  - Seminar in International Business Management. (PhD Level)
  - Seminar in Specific Subjects in Management. (PhD Level)
  - Seminar in Strategic Management. (PhD Level)
  - Advance in Production & Operations Management. (MBA)
  - Advance in Human Recourse Management. (MBA)
  - Advance in Employee selection and Placement (MBA)
  - Advance in Compensation Administration (MBA)
  - Advance in Projects Management. (MBA)
  - Advance in International Business Management. (MBA)
  - Advance in Total Quality Management. (MBA)
  - Scientific Research Methods in Management. (MBA)



- *Undergraduate Courses*

- Operations Management
- Production Planning and Control
- Operations Research
- Quantitative Methods for Business
- Total Quality Management
- Business Statistics
- Projects Management
- Time Management
- Entrepreneurship and Small Projects Management
- Planning, Implementation, and Controlling on project Management
- Principles of Management
- Principles of Planning
- Strategic Management
- Purchasing and Inventory Management
- Human Resource Management
- Material Management
- International Business
- Organizational behavior
- Methods of scientific research
- Business ethics
- Contemporary administrative issues

## 7. Supervision of Graduate Research

- Master's thesis, (The impact of quality culture on sustainable performance: the mediating role of spiritual leadership: an encapsulation study in the Jordanian health sector). Student Iman Abu Dary; Department of Business Administration; Al-Zaytoonah University of Jordan. 2020.
- Master's thesis, (The impact of transformational leadership on innovative performance); Student Manal Al-Adwan. Department of Business Administration; Al-Zaytoonah University of Jordan. 2019.
- PhD dissertation (**Project Management Practices and their Impact on the Achievement of the Strategic Orientations in Project Based Organizations: The Mediating Role of Organizational Project Management Maturity**); student: Rania Jelany ; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2017.
- Master thesis (**The Impact of Crisis Management on the Quality of Police Work**); student: Badr Qhtanny ; Management department, Ibn Rushd College for Management Sciences; Abha, Sa; 2016.



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- Master thesis (**The Impact of Total Quality Management on the Human Resource Performance: Applied Study on Saudi Communications Company**); student: Aziz Mohamad ; Management department, Ibn Rushd College for Management Sciences; Abha, Sa; 2016.
- PhD dissertation (**The Impact of Working Life Quality on Organizational Commitment: Applied study on Jordan Hospitals**); student: Lama Ismail; The World - PhD dissertation (**The Impact of Working Life Quality on Organizational Commitment: Applied study on Jordan Hospitals**); student: Lama Ismail; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2015.
- PhD dissertation (**Universities Governance and its Effect on Organizational Performance: Empirical Study in Palestinian Public Universities**); student: Ala Shaksheer ; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2015.
- Master thesis (**The Efficiency of the Traffic Crisis Management in the Salt City**); student: Adnan Hamed ; Planning and management department; Balqa Applied University; Salt, Jordan; 2016
- Master thesis (**The Impact of Leadership Styles in Decision Making in Jordanian Islamic Banks**); student name: Basher Fayez; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2013.
- PhD dissertation (**The Impact of Total Quality Management Practices on Innovation Performance, Business Innovation Capabilities as Moderate Variable: An Empirical Study on the Food Industry Companies in Libya**); student name: Sami Shybany; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2014.
- PhD dissertation (**Strategic Planning and its Effect on Corporate Entrepreneurship: Training Needs Analysis as a Mediating Variable**); student name: Mohamed Klub; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2014.
- PhD dissertation (**The Impact of Leadership Practices for Managers on Projects Success: Case Study on Projects of Economics and Social Association of Retired Servicemen in Jordan**); student: Mohammed Jaghbeer ; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2014.
- PhD dissertation (**Supply Chain Management Paradigms: The Attitudes and Influences towards Supply Chain Capabilities, Sustainability and Competitive Priorities: An Empirical Study: Jordanian Airlines Industry**), student: Salah Ahmad Alhyari; The World Islamic Science and Education University; faculty of business and finance, business administration department; 2014.
- Master thesis (**The Impact of Electronic Trade on Supply Chain Integration: Applied Study on Jordan Medicine Companies**), student: Salem Honety; The



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World Islamic Science and Education University; faculty of business and finance, business administration department; 2012.

### 8. Membership of Committees

- *Membership in Shuman forums for thoughts and culture - Amman, Jordan.*
- *Membership in Salt city forums for culture- Salt City, Jordan.*
- *Membership in ALBayader cooperative association – Salt, Jordan.*
- *Applied for quality Jordanian assurance association*
- *Instructor in training programs held by king Abudalah office for training and development.*
- *Trainer in training center at The World Islamic Science and Education University (WISE).*

### 9. Professional and Scientific Meetings

- *Participation in determining scientific research priority in Arabic region within Arabic university unions in 2013.*

### 10. Publications:

#### - Articles

✍	-Al- Fawaeer Moayyad & Ayman Kateeb (2020), “ <u>INVESTIGATING THE MODERATING ROLE OF TEAMWORK CULTURE ON STRATEGIC INTELLIGENCE AND OPERATIONAL PERFORMANCE</u> ”, <u>Journal of Economics and Management</u> , 17(2), pp. 124-145 .
✍	<u>Al-Fawaeer, Moayyad &amp; Wael, Al-Qateeb, (2020), The Effect of Emotional Intelligence of Operational Team Leaders on the Performance of Team Members, Research in World Economy</u> , 11(5), pp. 266-278.
✍	<u>Al-Fawaeer, Moayyad; Rida, Mhmood; Yousif, Abdul-Sttar, (2019), An investigation into the Relationship between Business Process Reengineering (BPR) and Employees' Performance: An Empirical Study at the Jordanian public shareholding companies, Review of Applied Socio- Economic Research</u> , 17 (1), pp. 5-17.
✍	<u>Shakshir Ala. &amp; Al-Fawaeer. (Moayyad, University Governance and its Effect on Organizational Performance (An Applied Study in the Palestinian Public Universities). Research paper presented to the conference of governance and administrative and economic development in institutions: reality and ambition, University of Jordan / Jordan - 22-23 / 3/2017</u>
✍	<u>Al-Fawaeer, Moayyad. &amp; Alafi, Khaled. (2014). Syrians and Business in Irbid City: Jordanian Stability and Refugees (A Qualitative Study). International Journal of Business and Management</u> , 9(6). 115-125.
✍	<u>Al-Fawaeer, Moayyad. (2014). The Direct Relationship between Service Quality and</u>



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<p><u>Profitability: A Case study with Jordan Islamic Bank. Journal of Management Research, 6(1).</u></p>
<p>✍ <u>Al-Fawaer, Moayyad. (2014). Exploring the Relationship between E-Commerce Adoption and Business Strategy: An Applied Study on the Jordanian Telecommunication Companies. Interdisciplinary Journal of Contemporary Research in Business, 5(9). 162-173.</u></p>
<p>✍ <u>Al-Fawaer, Moayyad. (2013). The Intellectual Capital Investment and its Impact on Organizational Innovation: An Empirical Study on Jordanian Industrial Public Shareholding Listed Companies (JIPSLC). International Business Research, 6(10). 119-131.</u></p>
<p>✍ <u>Al-Fawaer, Moayyad. (2013). The Extent of the Efficiency Strategy in Selection of Factory Site: An Empirical Study on the Pharmaceutical Industry in Jordan. International Journal of Business and Social Science, 4(8). 162-173.</u></p>
<p>✍ <u>Al-Fawaer Moayyad, Alhunity Salem, &amp; Al-Onizat Hamdan. (2013).The Impact of Information Technology in Enhancing Supply Chain Performance: An Applied Study on the Textile Companies in Jordan. Research Journal of Finance and Accounting, 4(8). 104-112.</u></p>
<p>✍ <u>Al-Tarawneh, Hussien, Al-Fawaer, Moayyad &amp; Alswalha, Ayyuob.(2013). Learning Organization as a Model for Organizational Development: Applied Study on the Banking Sector in Jordan. Journal of American Science, 9 (6), 394-399.</u></p>
<p>✍ <u>Al-Fawaer, Moayyad. &amp; Al-Zubi, Hasen.(2013). Investigating the Link Between Enterprise Resource Planning (ERP) Effectiveness and Supply Chain Management. European Journal of Business and Management, 5(13), 93-98.</u></p>
<p>✍ <u>Al-Fawaer, Moayyad. (2013). How Enterprise Resource Planning (ERP) System Supports the Culture of Change: Jordan Phosphate Mines Company (JPMC). International Business and Management. 6(1), 74-78.</u></p>
<p>✍ <u>Al-Rwashdeh, Eyad, Al-Fawaer, Moayyad (Accepted for publishing) The Impact of Information Systems needs on Quality of Provided Service from Jordan Telecommunication Company. Methqal Magazine, The World Islamic Science and Education University - Amman- Jordan. (Accepted for publishing: 07-04-2013)</u></p>
<p>✍ <u>Al-Assaf, Abedmote, Sawalhah, Ayoob. &amp; AL-fawaer, Moayyad (2013). Failures of Scientific Management and Management by values. Saleh Kamel Islamic Economy Magazine, AL-Azher University (49) January 2013.</u></p>
<p>✍ <u>Al-Fawaer, Moayyad, Bany Hamdan, Khaled &amp; Al-Zubi, Hasen. (2012). A Study of Benchmarking Influence on Customer Satisfaction, International Journal of Business and Management, 7(8), 108-114.</u></p>
<p>✍ <u>Al-Qeed, Marzouq; Al-Fawaer, Moayyad &amp; Hashem, Tareq. (2012). Impact of the Personal and Organizational Factors on Distribution Agents Related to Supply Chain (Applied Study on Industrial Companies at Sahab Industrial City). International Journal of Business and Social Science. 3(4), 215-223.</u></p>
<p>✍ <u>Al Qeed, Marzouq ; Al Fawaer, Moayyad, &amp; Qaid, Bader.(2012). Measuring Tourist Satisfaction by the Jordanian Tourism Services in the Area of Um Qais. International Journal of Marketing Studies. 4(1), 150-158.</u></p>
<p>✍ <u>AL-qeed, Marzouq, AL-Fawaer, Moayyad. (2012). The Role of Information Technology in Improving Organization Performance. Applied study on touristic organization in Jordan, Arabic University Magazine for tourism, Qanat AL-swees University. 9(1), 51-56.</u></p>



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- ✍ AL-Fawaeer, Moayyad, Sawalhah, Ayob, & AL-kashman, Ayser. (2011). The Role of Supplier in Improving Business Operation: Applied study on Jordanian companies. Scientific Magazine in trade and economic. Ein Shamsas University Journal. 3(2), 527-564.
- ✍ Al-Fawaeer Moayyad, & Al-Lafy, Kaled (2013). Measurement the Relationship between Customer Satisfaction or / and Financial Performance (A Case study with Jordan Islamic Bank). Paper presented at the entrepreneur and excellence role in the superiority business organizations conference. Faculty of Finance and Business, The World Islamic Science & Education University, Amman, Jordan.

### **-Books:**

- Materials Management: Concepts and Applications. (2016), Al-Fawaeer, Moayyad, Al-Jaghibir, Firas, Dar Wael Publishing, Amman, Jordan.
- Crisis Management, Concepts and Applications. (2018), Al-Fawaeer, Moayyad, Al-Jaghibir, Firas, Dar Wael Publishing, Amman, Jordan.
  - Contemporary Strategic Management, (2019), Al Fawa'ir, Moayyad; Al-Jaghibir, Firas; Al-Jaghibir, Toujan, Dar Al-Biruni, Amman, Jordan.
  - Entrepreneurship: Small and Medium Enterprises and Entrepreneurial Companies, (2020), Al Fawaeer, Moayyad; Al-Jaghibir, Firas; Al-Jaghibir, Toujan, Dar Al-Biruni, Amman, Jordan.
  - Entrepreneurship in Small Business Management (2021), Al Fawaeer Moayyad, Abdel Karim, Firas, Abdel Al, Fida, Arab Society for Publishing and Distribution, Amman, Jordan.
  - Computer Applications in Business, (2021), Al-Fawaeer, Moayyad and Others, Arab Society for Publishing and Distribution, Amman, Jorda